

## Community Transport and Social Support for the Aged and Disabled

### Client Contribution Charges

#### Who can access Community Transport and Social Support

- Clients aged 65 years and over who are registered with My Aged Care and are approved for CHSP transport and or social support;
- Persons 65 years and older who are in receipt of a Home Care Package. If they wish to use Centre for Participation services for either transport or social support the clients Home Care Package Provider will need to contact the Centre for Participation.
- NDIS Participants – Self and Plan Managed participants who have ‘Assistance to Access Community, Social and Recreational Activities’ including ‘Activity Based Transport’ in their NDIS Plan. It should be noted that the Centre for Participation only have capacity for folding wheel chairs not electric Wheel Chairs.

#### Bookings

To make a booking for transport or social support call 1800 952 211 between 9.00am and 3.00pm or email [info@centreforparticipation.org.au](mailto:info@centreforparticipation.org.au)

#### Charges

Prices for each service are detailed below.

Return trips only (Unless otherwise stated vehicle departs Horsham)	CHSP	HCP/NDIS
Horsham Township	\$5	\$50
Murtoa to Horsham	\$5	\$116
Pimpinio to Horsham	\$5	\$116
Dimboola to Horsham	\$5	\$136
Laharum to Horsham	\$5	\$96
Wartook to Horsham	\$5	\$159
Rupanyup to Horsham	\$10	\$172
Minyip to Horsham	\$10	\$190
Warracknabeal to Horsham	\$20	\$227
Nhill to Horsham	\$30	\$278
Nhill to Horsham (Nhill Vehicle)	\$5	\$139
Jeparit to Horsham (Nhill Vehicle)	\$10	\$240
Kaniva to Horsham (Nhill Vehicle)	\$10	\$284

<b>Horsham to Rainbow</b>	\$25	\$240
<b>Horsham to Bendigo</b>	\$25	\$420
<b>Horsham to Ballarat</b>	\$25	\$370
<b>Horsham to Geelong</b>	\$35	\$539

## **Social Outings including shopping or a Social Visit at Home**

This is a one-on-one service however it can also be provided to more than one person such as a couple. The cost is \$10 per hour for Centre for Participation CHSP Clients only.

## **Social Outings as a group**

The Centre for Participation recognises the health and reablement benefits of a group of aged catching up for an outing. If the outing has been organised by the members of the group itself and requires no other support except transport then the Charges as per the above table apply. If the group wish for a Centre for Participation representative to be present during the outing then there is the additional charge of \$10 per hour. The cost is \$10 per hour for Centre for Participation CHSP Clients only.

## **Client transport contribution arrangements**

When setting and implementing fees, the Centre for Participation will apply the Client Contribution Principles provided in the National Guide to the Client Contribution Framework.

- **Consistency:** All clients who can afford to contribute to the cost of their care should do so. Client contributions should not exceed the actual cost of service provision.
- **Transparency:** Client contribution policies should include information in an accessible format and be publicly available, given to, and explained to, all new and existing clients.
- **Hardship:** Individual policies should include arrangements for those who are unable to pay the requested contribution.
- **Reporting:** Grant agreement obligations include a requirement for providers to report the dollar amount collected from client contributions.
- **Fairness:** The Client Contribution Framework should take into account the clients capacity to pay and should not exceed the actual cost to deliver the services. In administering this, providers need to take into account partnered clients, clients in receipt of compensation payments and bundling of services.
- **Sustainability:** Revenue from client contributions should be used to support ongoing service delivery and expand the services providers are currently funded to deliver.